

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail:cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

C A No. 151985946

Complaint No. 151/2022

In the matter of:

BabitaComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. S.R. Khan, Member (Technical)
4. Mr. P.K. Agrawal, Member (Legal)
5. Mr. Vijay Singh, Member

Appearance:

1. Ms. Babita, Complainant along with counsel
2. Mr. Imran Siddiqi, Ms. Ritu Gupta, Ms. Shweta Chaudhary & Mr. Shubham Singh, On behalf of BYPL

ORDER

Date of Hearing: 03rd November, 2022

Date of Order: 07th November, 2022

Order Pronounced By:- Mr. P.K. Singh, Chairman

1. This complaint has been filed by Babita against BYPL-CCK.
2. The brief facts of the case giving rise to this grievance are that complainant Babita ~~is that~~ she is residing at Flat no. 4560, 5th floor, Kucha Bibi Johar, Charkhe Walan, Near Chawri Bazar, Delhi-110006 and

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is using electricity through CA No. 151985946 and is regularly paying her energy dues. She further submitted that on 07.06.2022 respondent has transferred dues of Rs. 1,41,842/- of Sh. Maan Singh having CA No. 151550053. She also asked for stay on disconnection.

3. The respondent in reply briefly stated that complainant is seeking withdrawal of dues of Rs. 1,41,696.73/- which were transferred from CA No. 151550053 disconnected connection registered in the name of Mr. Man Singh to CA No. 151985946 live connection registered in the name of Ms. Babita. The premises involved is 4560, Kucha Bibi Gohar, Charkheywalan, Chandani Chowk, Delhi-110006.

It is also submitted by respondent that Sh. Narender S/o Sh. Man Singh is owner of part of subject property and complainant and her husband Manish Kumar Sharma have some property dispute with Sh. Narender. Sh. Narender has also filed one complaint before CMM, Tiz Hazari Courts against the complainant and her husband as per which Sh. Narender has already filed a suit for recovery of possession as well as recovery of rent and mesne profit against the complainant and her husband. The said complaint is filed in the year 2020. The transferred dues are legal and duly payable by Ms. Babita.

4. Heard both the parties and perused the record.
5. Heard the arguments of Authorized Representative of the complainant and OP-BYPL. Respondent stated that they have withdrawn the transferred dues. Complainant has to pay Rs. 4250/- towards outstanding dues. Both the parties filed settlement deed.

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6. The factual position as apparent on record shows both the parties file amicable settlement letter stating therein that they have settled the matter as respondent withdraw the transferred dues amounting to Rs. 1,41,696/- and LPSC Rs. 7702/- from CA No. 151985946. The complainant has to pay Rs. 4250/- against the regular bill.

ORDER

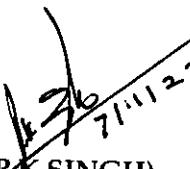
The complaint is allowed. As per the settlement respondent is directed to issue the complainant revised amount bill and complainant is directed to make the payment of the revised bill within one week from the date of this order.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly. Proceedings closed.


(S.R. KHAN)
MEMBER-TECH


(NISHAT AHMAD ALVI)
MEMBER-CRM


(P.K. SINGH)
CHAIRMAN


(P.K. AGRAWAL)
MEMBER-LEGAL


(VIJAY SINGH)
MEMBER